Minutes of a Meeting of the National Executive Council held in the Strategy Boardroom at the Brookstreet Hotel, 27-28 May 2018

In Attendance

Stephen Macdonnell André Deschamps Robert DiMillo Guy Vallières Don Hogan Greg Spradbrow

Regrets

Henri Levasseur Terry Chester Michael Roy Evelyn Gouther-Campbell

Secretary

Dean Black

Serial	Item and Discussion	Action and Details
1	Opening Ceremony. The Chairman called the meeting to order at 9:12 am	The NEC invoked Article
	and confirmed carriage of the motion to empower newly elected Group	2.7.3.1. to ensure a
	Presidents to the NEC with full voting privileges. Consequently, five voting	quorum could be
	members were present, exceeding quorum requirements (three). A	declared for their
	discussion ensued about whether the CNCA and/or the constitution	meeting.
	provides any support or prescription for the process the NEC had just	
	followed. The Secretary informed the NEC that Article 2.7.3 applies.	
	<u>Secretarial Note</u> : The invoking of Article 2.7.3.1 formally established Mr.	
	Robert DiMillo and Mr. Greg Spradbrow as Vice-Presidents on the National	
	Executive Council. In the case of Mr. Spradbrow he immediately resigned	
	from his other NEC office, in keeping with the constitution of the RCAF	
	Association. This motion also affected Mr. Henri Levasseur, acknowledging	
	that he is now the Group President of Quebec Group, as a full-fledged	
	member (Vice-President) of the RCAF Association.	
II	Guy Vallières moved to accept the nomination of Dave Donovan for the	The NEC moved to
	non-executive, non-voting appointed position as Honorary Group President	approve the appointment
	Ontario Group RCAF Association. Don Hogan seconded the motion. The	of Mr. Dave Donovan as
	motion was carried. Guy Vallières also moved to accept the nomination of	

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	Syd Burrows for the non-executive, non-voting appointed position as	Honorary Group
	Honorary Group President Pacific Group. Bob DiMillo seconded the motion.	President Ontario Group.
	The motion was carried. A discussion ensued about processes that could be	
	implemented to strengthen the RCAF Association's Honorary and other	
	appointment processes including information posted to social media sites,	
	and providing certificates and the like.	
	<u>Secretarial Note</u> : The Executive Director accepted the task of creating	
	officer and appointment certificates to be issued to all eligible individuals	
	who have ever held an office or post on any committee at any level in the	
	RCAF Association. The certificates will be designed in the near term and	
	should be available for the Fall.	
III	<u>Chairman's Opening Comments</u> . Stephen Macdonnell polled members	
	present for their views on what they would like to accomplish, over the	
	next two days.	
IV	Motion to Accept the Agenda. Guy Vallières moved to accept the agenda.	
.,	Don Hogan seconded the motion. Carried.	
V	Motion to Adopt/Move into a Committee of the Whole Process. Greg	
	Spradbrow moved to adopt/move into the "Committee as a whole", for the	
	ancillary purposes of the gathering/meeting. Don Hogan seconded the motion. Carried.	
	motion. Carried.	
	<u>Secretarial Note</u> : to be clear, it is important to note that the process of the	
	committee of the whole recognizes first that the entire deliberative	
	assembly (NEC) is to start acting as one committee. However, since four	
	members were absent, at best only five members are serving as "the	
	whole". The process, therefore, was not adopted to exclude from	
	discussions those who were absent, for any reason. There were other	
	reasons for adopting a committee of the whole process. Secondly, the	
	committee of the whole process is adopted most regularly to arrive at and	
	treat with some efficacy and efficiency the decisions reached as final.	
	However, it would appear the adoption of the committee as a whole	
	process was done strictly for discussing matters pertaining to a strategic	
	plan, and, since it is important for the wider membership to participate in	
	such a process, the decisions reached are not in fact final, but are actually	
	initial or preliminary. Finally, the committee of the whole process may also	
	be adopted if only to relax if not abandon the application of more formal	
	parliamentary procedures (Robert's Rules of Order) to encourage greater	
	discussion and make the participants feel more at ease.	
VI	BGM discussion.	
VII	<u>Strategy presentation</u> . The Chairman shared his slide presentation which	"Preserving and
	offered a strategic planning model for all to consider.	promoting Canada's rich
		Air Force history" is all
	Vision Statement. There was general agreement that the vision of the RCAF	about inspiring and
	Association remains as follows, but with the changes explained below:	educating Canada's
		youth, so there is some
	Canada's Leading Force in Aerospace Commemoration, Education and Advocacy.	cross-pollination of the
		two mission elements.
	1) change "Force" to "Voice".	
	Adjusting Chatagorath The galaxies whether the control of the cont	Maybe we should be very
	Mission Statement. The mission statement is missing the "how".	specific – deliberately

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	"Supporting the enhancement of Canada's Aerospace Capabilities". "Supporting our Veterans" is too vague, and we don't want our story to be one of stepping on the Legion's toes.	target the air cadet programme. "Inspiring and educating Canada's youth through the air cadet programme"
	If we want to provide direct support to deployed air force personnel, we don't want to refer to these people as veterans, they are serving personnel so the semantics are important.	
	It was generally agreed that the mission statement is vague and requires attention. One participant asked, "In terms of capabilities are we biting off more than we can chew?" An answer was not offered.	
	Secretarial Note: the Mission Statement should identity who is to do what, and for whom, as well as how they plan to do it and what purpose is to be served by doing so, for those that benefit from what is to be done. A Mission Statement essentially answers the "5-W (and How)" questions. In non-profit organizations the Mission Statement is always more important than the Vision Statement since non-profits are created with a cause or purpose in mind, and the Mission Statement more than the Vision Statement ideally explicitly relates to the cause or purpose of the organization.	
VIII	Values. Secretarial Note: A discussion of values is new territory for the RCAF Association. Perhaps owing to the homogeneity (sameness) of its original members (all or most members were from the ranks of retired and serving air force members), it was simply assumed each and everyone shared the same values. This is a valid assumption for these types of organizations that formed in the post-war period. Today, we know much better whether this can be said; but, more importantly, the actual segmentation of the membership diverged considerably beginning in 1970 when the Associate member category was implemented. All this to say, a discussion of values is long overdue, and essential, for our future well-being. Values are a critical component of an organization's culture, beliefs and behaviours being two other components. To understand why culture is important, simply consider that what individual leaders and members believe in and value "obviously influences their strategic decisions." Strategy, therefore, is strongly influenced by the organization's culture. In essence, culture is the taken-forgranted assumptions and behaviours of an organization's members, more specifically defined by their values, beliefs and behaviours. Values can be explicit, as in those that are written down in some of the organization's documents, or, as is more likely the case, it is important to delve down a little deeper to gain a sense for the actual taken-for-granted values that really explain how the organization is pursuing or will likely pursue the organization's strategy.	A shorter list eventually garnered further discussion: SERVICE; COUNTRY; OPEN-MINDEDNESS; RESPECT; ETHICS; and INCLUSIVENESS.
	The discussion led to the identification of many "Core Values", such as Inclusion, Ethics, Service, Adaptability, stewardship, dependability, integrity, decisiveness, loyalty, commitment, country, democracy, openmindedness, reliability, camaraderie, trust, inclusiveness, collaboration, communication, cooperation, quality, collectivism, learning, heritage, volunteerism, innovative, fraternalism, respect, teamwork, community, ethics, service, efficiency, care, honesty, compassion, fairness, family,	

Serial	Item and Discussion	Action and Details
	professionalism, and friends. When this entire list was considered nine	
	were deemed worthy of singling out: COUNTRY; OPEN-MINDEDNESS;	
	RESPECT; TEAMWORK; ETHICS; SERVICE; INCLUSIVENESS; LEARNING; and,	
137	ADAPTABILITY.	
IX	S.W.O.T . A discussion ensued regarding one of the organization's perceived weaknesses – the command and control "hierarchical" culture – and it was	
	agreed the challenge is the governance structure and, possibly, the lack of	
	useful (responsibility and accountability) information that might underscore	
	the meaning and purpose of a Wing charter. (Secretarial Note: a perfect	
	example of this is 102 Wing's bulletin article that referred to their charter as	
	their Articles of Incorporation, which is not what a Wing charter is meant to	
	be, whatsoever). A review of the Opportunities and Threats report clearly	
	proved this area needs lots of work. The correlations between the	
	opportunities and threats identified do not actually align to external	
	dynamics at all. Creation of the RCAF Foundation, for example, is an	
	opportunity we should be trying to exploit. We want to change the United	
	Way form to include the RCAF Association Trust Fund. Threats included the	
	shrinking or dissolving outreach office in the air force, and the disappearance of liaison officers. Log Branch example of recruiting the LOG	
	formation into the RCAF Association as a formation (Wing or Group), and	
	Stephen raised the example set by CAPA recently. There may be	
	opportunities for the RCAF Association to post uniformed volunteers at	
	their local air museum to greet visitors, maybe give gifts (from the Trust	
	Fund) to help the museums generate visitors. Also discussed creating	
	special moments for awardees, giving the award at parliament hill for	
	example. Succession planning is a major weakness, of the RCAF Association.	
	Deviced we are bought in the 2024 fully recovered commencement in a fib.	
	Revised membership plan, 2024 fully-resourced commemoration of the RCAF plan, and sustainability and succession planning. For the 2024 Goal:	
	Michael Roy to be approached to lead coordination of this 2024 goal	
	The first to be approunted to read coordination of this 202 (god.	
	RESPECT – SERVICE	
	- Alignment with the RCAF. Talk to the RCAF first to find out what is	
	their game plan for 2024. Liaise with the RCAF Commander. Try	
	and get a serving air force member on the BoD (NEC);	
	- Wing – Community – Engagement. Collect local Wing plans, for the	
	2024 commemoration. What part of that RCAF game plan do we	
	want to pile on to, to know where to apply our resources. Seek	
	from the Wings the name of a PoC/RCAF 2024 Coordinator; Wings	
	should be encouraged to "beat the bushes" and come up with a	
	list of all the community members who contributed to or served in	
	Canada's air force, and share this list with the RCAF Association as	
	part of the 2024 commemorations; - Alignment/Collaboration with other Organizations (CAPA, etc).	
	There are many organizations with whom the RCAF Association	
	should try and collaborate, in an effort to celebrate the centenary	
	of the RCAF (NAFMoC in Trenton; all other air force museums	
	across the country – through CAPA, possible; Air Cadet League of	
	Canada; Air Force Officers' Advisory Group (BGen Emond, Ottawa);	
	Canadian Battlefields Foundation (Cajo Brando, Ottawa); Royal Air	
	Forces Association (RAFA); USAFA; NORAD; etc	

Serial	Item and Discussion	Action and Details
Serial	- <u>Target Dates</u> – progress report for the BGM; (agenda item); Board	Action and Details
	member from RCAF NLT 15 September; Wing contact names NLT 1	
	November;	
	,	
	Membership Discussion. The members of the NEC discussed the	
	membership situation. For the revised membership plan: A snapshot of the	
	membership was provided to the NEC by the Secretary, reflecting: a total of	
	6,652 records; MAL (1 year): 1,965; MAL (2 year) 333; MAL (3 year) 337,	
	and Others: 11. For an MAL subtotal of 2,656. The Wing Regular numbers	
	were 2,977, with Duals numbering 523, for a subtotal of 3,500. Additionally,	
	Regular (Lifetime) 248; and Honorary (Lifetime) 158	
	Define Current Membership State (Status What is our start naint?	
	 Define Current Membership State/Status. What is our start point? What are the trends? Where are the risks? Where should we 	
	focus? Contact Terry Chester. How far did Terry Chester get with	
	the preliminary report? Review early correspondence (e-mails)	
	from Terry.	
	- Constitute/Re-constitute the Membership Retention/Recruitment	
	Team.	
	- Project Definition/Parameters. Do we pursue a 'Cost' strategy? Or	
	do we pursue a 'Differentiation' strategy? Or do we pursue a 'Cost-	
	focus (find a niche) or a 'Differentiation-focus' strategy? Scope of	
	classification and categorization of members. Review of booklets	
	pertaining to membership issues. What will be the mandate of the	
	team? What should be our membership targets? How many	
	members? What types of members? Membership costs?	
	Membership privileges, benefits, etc? Should we review the	
	segmentation that has resulted from years of policy-making, to	
	refine or make more easy the categorization and classification of	
	eligibility for membership? - Target Dates/Timelines. How quickly can we work a new plan?	
	Progress report at the BGM	
	Trogress report at the bowl	
	Values. In terms of values, a set of specific values stood out above all others	
	as those resonating most with the association's efforts (See previous	
	discussion, above). Specifically:	
	INCLUSIVENESS – ADAPTABILITY – SERVICE	
	AGILE – INTEGRATED – REACH – POWER	
	ADVOCACY – INVOLVEMENT – RELEVANT – PRIDE	
	A short list of values began to gel, with discussion seemingly focused more	
	so on the following:	
	30 on the following.	
	TEAMWORK – RESPECT – SERVICE – INCLUSIVE – ADAPTABILITY	
	Succession Planning. The discussion regarding succession planning	
	processes reflected on two aspects: the significant lack of succession	
	planning at the NEC level, ever since the implementation of the Canada-	
	Not-for-Profit Corporations Act and the related requirement to abandon	
	the "Immediate-Past" (non-elected, non-appointed) board position.	

	Action and Details
Secondly, an increasing number of anecdotes from Wings regarding very	
shoddy if not shady handling of executive elections would seem to indicate	
a significant requirement for governance training in this area.	
In terms of Succession planning a number of issues were raised:	
 <u>Definition</u>. Define what we want to do, what we need in terms of a sustainable succession plan; 	
- <u>Succession Planning Committee</u> . Should there be one? What would it look like? Who would be on the committee? What would	
its mandate be? Guy Vallières explored the issue of training; how should the succession planning committee oversee the training (capabilities) of candidates who may be nominated for succession.	
Rather than judge eligibility of individual nominations, based on training shortfalls, the board may agree the mandate of the	
succession planning committee includes overseeing all of the candidates to ensure the skillsets the board needs will be available	
through the electoral and appointment process. - <u>Stakeholder Review</u> . The Succession Planning Committee	
members could have as part of their mandate an annual look at the status of relationships with key stakeholders – Wing to Group to Association – from community to country-wide – to ensure not	
just a balanced set of skills but a balanced set of (social capital) contacts/relationships to those who concern themselves with the	
goings on of the RCAF Association - Honours & Awards Element. How can we or should we realign the	
Honours and Awards system to lend assistance to succession efforts? Do we want to design recognition certificates or qualification certificates acknowledging the executive	
performance of members at levels throughout the association? - Charter Element. Revisit the charter process; How should we redo	
the charter process so that it is much more explicit what the charter means, to what "things" or policies Wings are supposedly	
beholden? Definition for roles for the positions in the Groups and the Wings;	
 <u>Timings-Target Dates</u>. Charter element could be started by (or completed by?) December. 	
Goals. The S.M.A.R.T. (Specific-Measurable-Achievable-)	
Secretarial Note – SMART goals is a process or formula for defining objectives, but it was developed beginning in the 1960s when the economy	
was relatively steady and certain. Today, the pace of change is but one factor that has encouraged the reformulation of this process, resulting in	
the FAST goals methodology. "Goals should be embedded in frequent (F)	
discussions; ambitious (A) in scope; measured by specific (S) metrics and milestones; and, transparent (T) for everyone in the organization to see.	
2. Communicating with Wings: a) $T-$ each Wing could be asked to identify a person to be the point of contact for the goal;	

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Х	Advocacy. LGen Deschamps shared a description of the advocacy processes	
	within the RCAF Association, for the benefit primarily of new Group	
	Presidents to the NEC. He provided a general update on manning	
	challenges. The announcement on Thursday 24 May 2018 "Canadian Air	
	Defence Identification Zone now Aligned with Canada's Sovereign Airspace"	
	has an impact on the Advocacy Committee's need to consider a paper	
	about how to respond to the CADIZ announcement.	
	RCAF Foundation. Dean will set up a teleconference for LGen Deschamps,	
	Stephen Macdonnell and John Murphy to discuss how the RCAF Association	
	and RCAF Association Trust Fund will link to the RCAF Foundation, in the	
	follow-up to the signed Co-operative Partnership Agreement.	
	Honours and Awards. LGen Deschamps worked through the current status	
	of the Booklet 104, and encouraged Group Presidents to continue working	
	to get their nomination packages in on time.	
ΧI	Step 7 – Action Plans.	
XII	Budget & Finances. The Treasurer, Greg Spradbrow, led a discussion about	
	salary issues, Consumer Price Index (CPI) and the impact of inflation since	
	the last time a salary review was done (2010-11). He explained, "Over the	
	next two years, to make up an 11.6% overdue adjustment, there should be	
	an increment of 6% in the first year (beginning 1 June 2018), and another	
	increment of 5.6% in the second year (beginning 1 July 2019), to make up	
	the accumulated difference. The impact of rising costs has had a negative	
	impact on remuneration for our staff members, but it has also had an	
	impact on other costs affecting the operations of the association." Guy	
	Vallières seconded Greg Spradbrow's motion, and a vote of members	
	carried the motion. Greg Spradbrow continued, "The 6% could be funded	
	from the \$131,000 donation, received in 2012. The second increment takes	
	effect 1 July 2018, for the 2018-2019 fiscal year. A \$5 increase in	
	membership dues will be pursued beginning in the 2019-2020 period.	
	Thereafter, the CPI will be the driver to an increase in salary and an	
	increase in dues." Greg Spradbrow proposed these new approaches to dues	
	increases, tying them to the annual CPI/Inflation rate, and also moved to	
	accept the proposed 2018-19 budget. Guy Vallières seconded the motion.	
	The motion was carried. (The 6% begins 1 June 2018. The 5.6% begins 1	
	June 2019, but the 5.6% will also be augmented by the CPI/Rate of Inflation	
	that was recorded by StatsCan for the Calendar Year 2018.	
XIII	Guy Vallières moved and Bob DiMillo seconded to move back into a	
	committee as a whole, to continue the strategic planning discussions.	
XIV	Group Funding. Dean explained the Ambassador's Fund, CanadaHelps.org	
	and the process of donating to the Group. The informal and unauthorized	
	process whereby Groups invoice Wings to help fund Group activities must	
	stop. There can be no invoicing, nor any coercion of Wings to support	
	Groups. If these Group costs are indeed legitimate, which everyone	
	believes them to be, that means they are legitimate RCAF Association	
	expenses, which means they should be invoiced not to Wings but to the	
	individual members of the RCAF Association, including Members-at-Large.	
	Since the constitution of the RCAF Association prohibits the NEC from	
	having any claims against the assets of Wings (Article 2.17.2.3) any and all	
	practices whereby Groups invoice or coerce Wings to pay Groups outside or	
	beyond the collection of RCAF Association membership fees is in	
	beyond the collection of Real Association membership lees is in	

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	contravention to the constitution. Donating funds to help Groups is an	
	entirely different matter, and to facilitate this process Dean Black explained	
	that an "Ambassador's Fund" has been set up in CanadaHelps.org, for RCAF	
	Association members and non-members to make donations in exchange for	
	a charitable tax receipt, and the funds can then be directed to Groups in	
	need of funds to support eligible activities. For an understanding of the	
	term eligible activities, members are encouraged to consult the mandate	
	and purpose of the RCAF Association Trust Fund. For additional financial	
	means of helping to fund groups, RCAF Association members will be	
	encouraged to consider a digital magazine subscription in-lieu of a hard	
	copy magazine. Funds saved from reduced printing costs could then be	
	used to help fund Group (executive) activities.	
ΧV	Five-Year Business Plan. There was agreement to craft a Five-Year Business	
	Plan to help compile the information needed to help answer questions	
	about renewing the lease, setting dues increases, etcThere was	
	agreement to vote on renewal of lease at the end of the meeting.	
	Secretarial Note – an e-mail has been forwarded to Properties Group to	
	have the lease renewed.	
XVI	<u>Digital Copy of Airforce Magazine</u> . It was suggested that for Airforce	
	magazine – on the renewal form we should add words offering the option	
	of a digital subscription. A change (reduction) in dues for a digital version,	
	will not be possible, owing to the impact of the CPI/Rate of inflation on	
	other costs. The digitization of the magazine would seem to have offered us	
	the ability not to lower dues but to hold them steady in the face of	
	increasing costs. Some marginal savings may be possible, based on the	
	uptake for the digital magazine, but any savings can and should be set aside	
	to help fund the groups (executives). On the subject of awards, there is a	
	great deal of interest in nominations for association awards for	
	contributors to the magazine, and for external awards for the magazine	
	itself.	
XVII	LGen Deschamps will look into adding the RCAF Association to the United	
	Way Campaign Fund	
XVIII	Guy Vallières moved to renew lease for two more years. Bob DiMillo	
	seconded the motion. Carried.	
XIX	Don Hogan moved to adjourn the meeting.	
XX	The Chairman performed the closing ceremony.	

Dean C. Black Secretary

Approved/Not Approved

Stephen Macdonnell President